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Food Machines

ITW Food Equipment Group

SALES BULLETIN

To: The Entire HFEG Selling Organization

Subject: 2-Year K12 Warranty

Hobart Food Machines is pleased to announce that we will now provide a two-year warranty on all Hobart mixers sold into the K12 market segment. Associated accessories for said device purchased at the same time as device will also have the 2 year warranty. This applies to any mixer purchased by end-user on or after September 1, 2018.

Dealer PO's for new units need to include full school name and complete address. Do not add any verbiage regarding second year warranty on the PO. Customer Care will flag K12 market segment and the system will automatically trigger the two year warranty.

For mixer sold from dealer stock, if service is required within the two years from end-user purchase date the warranty information will update automatically as service completes the installation record upon repair completion. End-user could also submit a warranty card to trigger the system.

Please contact the Food Machines Marketing Team if you have questions, need assistance with specific issues or suggestions.

Thanks!

Food Machines Marketing Team

